

STANDARD REQUEST FOR QUOTATION (SRFQ)

Hiring of Vehicles, 2025



Ministry of Finance
Royal Government of Bhutan

PREFACE

One of the primary mandates and powers vested in the Ministry of Finance, as stipulated under Section 104(i) of the Public Finance (Amendment) Act of Bhutan 2012, is to issue rules, manuals, directives, instructions, or notifications to ensure an equitable, transparent, competitive, and cost-effective procurement system. In line with this mandate, the Standard Request for Quotation (SRFQ) for the Procurement of Non-Consulting Services has been drafted as an implementing document under the Procurement Rules and Regulations 2025.

The Ministry of Finance hereby adopts the SRFQ for Hiring of Vehicles 2025, as endorsed during the 9th Policy and Planning Coordination Meeting held on 12 May 2025. The revised SRFQ shall come into effect from 1st July 2025.

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Table of Contents

Section 1: Invitation for Quotation (IFQ).....	1
A. General.....	1
B. Submission and Opening of Bids.....	2
C. Evaluation of Bids.....	2
D. Award of Work.....	2
Section 2: Price Schedule.....	4
Section 3: Bidding and Contract Forms.....	5
Form 1: Integrity Pact.....	5
Form-2: Bid Securing Declaration.....	8
Form-3: Letter of Intent.....	9
Form- 4: Letter of Acceptance.....	10
Form-5: Performance Security.....	11
Form 6: Contract Agreement.....	12
Section 4: Terms and Conditions of Contract.....	14

Section 1: Invitation for Quotation (IFQ)

Date:

Service title:

Source of Funding:

Letter Ref:

Dear Sir/ Madam,

A. General

1. You are invited to submit a priced bid for the..... [*Title of the service*]
2. The deadline for submission of quotations is [*insert date & time*]
3. Bids must be accompanied by a Bid Securing Declaration using the Form 1.
4. The bid shall be valid for a period of [*insert validity period, normally 30 days*] from the deadline for receipt of bid. In exceptional circumstances, prior to the expiration of the bid validity period, the Procuring Agency may solicit the bidder's consent to extend the bid validity period. The request and responses shall be made in writing. The validity of Bid Securing Declaration shall be suitably extended.
5. Any non-compliance with Bid Securing Declaration terms and conditions will result in forfeiture of Bid Security amount of Nu.....[*normally 1-2% of the estimated amount*]
6. All prices shall be quoted in Ngultrum by the bidder. The quoted price shall be inclusive of all related costs including taxes, duties and other levies to the final place of delivery. The place of delivery shall be [*insert final place of delivery*].
7. Clarification can be obtained from: [*insert address for information here*]
8. The Bidder(s) shall quote for ANY or ALL items under this bid. [*Specify Any or All*]
9. The Procuring Agency and Bidder shall be bound by the terms and conditions specified in the Integrity Pact.
10. Any other conditions [*list down conditions, if any*]

B. Submission and Opening of Bids

11. The Bidder shall be required to submit the following Documents as part of the bid:
 1. A duly completed and signed priced quotation as per the Schedule of Items and the Priced Quotation;
 2. A valid Trade License;
 3. A valid Tax Clearance Certificate;
 4. Valid Registration Certificate;
 5. Signed Bid- Securing Declaration;
 6. Technical Specification compliance of the Goods to be supplied; and
 7. Any other requirements specified in this document [*specify if relevant*]
12. The Procuring Agency shall open the quotation on the same day as bid submission closing date. Bid Opening Reports (BOR) will be generated by e-GP and will be available on the Bidder's Dashboard after the Procuring Agency closes the bid opening.

C. Evaluation of Bids

13. Offers determined to be substantially responsive meeting all eligibility criteria and the technical specifications, will be evaluated by comparison of their quoted prices.
14. Evaluation shall be carried [*Select Item wise or Lot wise*]
15. Each item shall be evaluated and a contract awarded separately to the firm(s) offering the best evaluated price for each item. **OR** The Bidder shall quote for all the items under this invitation. Price quotations shall be evaluated for all the items together and a contract awarded to the firm offering the best evaluated total cost of all the items. If the price schedule shows items listed but not priced, their prices shall be assumed to be included in the price of other items.
16. The Evaluation Committee shall ensure that the bids are not abnormally high/ low or Seriously unbalanced/ Frontloaded.

D. Award of Work

17. The award shall be made to the Bidder who is offering the best evaluated Bid that meets all requirements set in the bidding document.
18. The Procuring Agency is not bound to accept the lowest Bid and reserves the right to accept or reject any or all the Bids. The Bidder(s) shall, however, be informed with the justified reason(s).

19. The Procuring Agency shall issue the Letter of Intent to Award to the successful Service Provider stating that the Procuring Agency has intention to accept its bids and a copy of Letter of Intent shall be sent to all other bidders who submitted the bid. Such notification shall be sent through e-GP.
20. If no bidder submits any complaint within the standstill period of 5 days for Open Tendering Method and 2 days for Limited Tendering Method, the bidder whose bid is accepted will be notified of the award of contract by issuance of 'Letter of Acceptance'.
21. The Service Provider shall within seven (7) working days be required to submit a performance security of 10% of the quoted price in the form of cash warrant, demand draft or unconditional Bank Guarantee issued by a financial institution located in Bhutan, which shall be furnished upon signing the contract. Performance security shall be valid till the end of the contract period.
22. The successful Bidder will sign a contract as per the attached Form of the contract with the terms and conditions of supply.

Section 2: Price Schedule

The Procuring Agency shall list the items and unit required in this form:

Sl. No	Type of Vehicle [To be filled by Procuring Agency]	Details of Vehicle [To be filled by service provider]	Description [To be filled by Procuring Agency]	Rate (Nu.) [To be filled by service provider]	Remarks [To be filled by service provider]
1	Vehicle Type: Description: [Vehicle description; capacity, model etc.,]	Type: Model: Kilometre (KM) run:	Rate for Less than 100KM radius Rate for more than 100 KM radius Others]		

Section 3: Bidding and Contract Forms

Form 1: Integrity Pact

1. General:

Whereas *(Name of head of the Procuring Agency or his/her authorized representative, with power of attorney)* representing the *(Name of Procuring Agency)*, Royal Government of Bhutan, hereinafter referred to as the “Procuring Agency” on one part, and *(Name of Bidder or his/her authorized representative, with power of attorney)* representing M/s. *(Name of firm)*, hereinafter referred to as the “**Bidder**” on the other part hereby execute this agreement as follows:

This agreement shall be a part of the Standard Bidding Document, which shall be signed by both the parties and submitted along with the tender document.

2. Objectives:

Whereas, the Procuring Agency and the Bidder agree to enter into this agreement, hereinafter referred to as IP, to avoid all forms of corruption or deceptive practice by following a system that is fair, transparent and free from any influence/ unprejudiced dealings in the Bidding process and Contract administration with a view to:

1. Enabling the Procuring Agency to obtain the desired contract at a reasonable and competitive price in conformity to the defined specifications of the works or goods or services; and
2. Enabling Bidders to abstain from bribing or any corrupt practice in order to secure the contract by providing assurance to them that their competitors will also refrain from bribing and other corrupt practices.

3. Scope:

The validity of this IP shall cover the Bidding process and contract administration period.

4. Commitments of the Procuring Agency:

1. The Procuring Agency hereby undertakes that no officials of the Procuring Agency, connected directly or indirectly with the contract, will demand, take a promise for or accept, directly or through intermediaries, any bribe, consideration, gift, reward, favor or any material or immaterial benefit or any other advantage from the Bidder, either for themselves or for any person, organization or third party related to the contract in exchange for an advantage in the Bidding process and contract administration.

2. The Procuring Agency further confirms that its officials shall not favor any prospective Bidder in any form that could afford an undue advantage to that particular Bidder in the Bidding process and contract administration and will treat all Bidders alike.
3. Officials of the Procuring Agency, who may have observed or noticed or have reasonable suspicion, shall report to the head of the employing agency or an appropriate government office any violation or attempted violation of clauses 4.1 and 4.2.
4. Following report on violation of clauses 4.1 and 4.2 by official(s), through any source, necessary disciplinary proceedings, or any other action as deemed fit, including criminal proceedings shall be initiated by the Procuring Agency and such a person shall be debarred from further dealings related to the Bidding process and contract administration.

5. Commitments of Bidders

The Bidder commits himself/ herself to take all measures necessary to prevent corrupt practices, unfair means and illegal activities during any stage of the Bidding process and contract administration in order to secure the contract or in furtherance to secure it and in particular commits himself/herself to the following:

1. The Bidder shall not offer, directly or through intermediaries, any bribe, gift, consideration, reward, favor, any material or immaterial benefit or other advantage, commission, fees, brokerage or inducement to any official of the Procuring Agency, connected directly or indirectly with the Bidding process and contract administration, or to any person, organization or third party related to the contract in exchange for any advantage in the Bidding process and contract administration.
2. The Bidder shall not collude with other parties interested in the contract to manipulate in whatsoever form or manner, the Bidding process and contract administration.
3. If the Bidder(s) have observed or noticed or have reasonable suspicion that the provisions of the IP have been violated by the Procuring Agency or other Bidders, the Bidder shall report such violations to the head of the Procuring Agency.

6. Sanctions for Violation:

The breach of any of the aforesaid provisions shall result in administrative charges or penal actions as per the relevant rules and laws.

1. The breach of the IP or commission of any offence (forgery, providing false information, misrepresentation, providing false/fake documents, Bid rigging, Bid steering or coercion) by the Bidder, or any one employed by him, or acting on his/her behalf (whether with or without

the knowledge of the Bidder), shall be dealt with as per the terms and conditions of the contract and other provisions of the relevant laws, including Debarment Rules.

2. The breach of the IP or commission of any offence by the officials of the Procuring Agency shall be dealt with as per the rules and laws of the land in vogue.

7. Monitoring and Administration:

1. The respective Procuring Agency shall be responsible for administration and monitoring of the IP as per the relevant laws.
2. The Bidder shall have the right to appeal/setting aside as per the arbitration mechanism contained in the relevant rules.

We, hereby declare that we have read and understood the clauses of this agreement and shall abide by it.

Form-2: Bid Securing Declaration

Form of Bid-Securing Declaration

Date:_____

We, the undersigned, declare that:

We understand that, according to your conditions, Bids must be supported by a Bid Securing Declaration.

We accept that we are required to pay the Bid Security amount specified in the terms and conditions within 5 days of your instruction and failure to do so will debar us from being eligible for Bidding in any contract with all the Government Procuring Agencies for the period prescribed in the Debarment Rules if we are in breach of our obligation(s) under the Bid conditions, because we:

- (a) have withdrawn our Bid during the period of Bid validity specified in the Bid;
or
- (b) having not accepted the correction of error; or
- (c) Having been notified of the acceptance of our Bid by the Procuring Agency during the period of Bid validity, (i) fail or refuse to furnish the performance security or (ii) fail or refuse to execute the Contract.

The Procuring Agency has the authority to immediately go to the next bidder, once the notice is served to the defaulting bidder.

Authorized Signature: _____

Name and Title of Signatory:_____

Name of Bidder:_____

Form-3: Letter of Intent

(Insert date)

To: _____ *[Name and address of the Service Provider]*.

This is to notify you that, it is our intention to award the contract for your Bid dated _____ *[Insert date]* for execution of the *[Insert name of the contract]* for the Contract Price of _____ Insert amount in figure and words and name of currency].

Authorized Signature: _____

Name and Title of Signatory _____

Name of Agency: _____

CC:

[Insert name and address of all other Service Providers who submitted the bid]

Form- 4: Letter of Acceptance

Letter of Acceptance (LOA) of Tender/Proposal ID:

Contract No:

To

Name:.....

Address:.....

This is to notify you that your Bid dated for the supply offor the Contract Price of the equivalent of *Nu.*(*in words*) in BTN, as corrected and modified in accordance with the Instructions to Bidders is hereby accepted by our Agency.

You are hereby instructed to complete the following process within 7 working days.

- (a) confirm your acceptance of this Letter of Acceptance;
- (b) furnish the Performance Security; and
- (c) execute the signing of the contract.

Authorized Signature:

[Name and Designation]

Attachment: Terms and Conditions

Form-5: Performance Security

[The bank, as requested by the successful Bidder, shall fill in this form in accordance with the instructions indicated]

Date: *[insert date (as day, month, and year) of Bid submission]*

IFB No. and title: *[insert no. and title of bidding process]*

Bank's Branch or Office: *[insert complete name of Guarantor]*

Beneficiary: *[insert complete name of Procuring Agency]*

PERFORMANCE GUARANTEE No. : *[insert Performance Guarantee number]*

We have been informed that *[insert complete name of Service Provider]* (hereinafter called "the Service Provider") has entered into Contract No. *[insert number]* dated *[insert day and month]*, *[insert year]* with you, for the supply of *[description of Goods and related Services]* (hereinafter called "the Contract").

Furthermore, we understand that, according to the conditions of the Contract, a Performance Guarantee is required.

At the request of the Service Provider, we hereby irrevocably undertake to pay you any sum(s) not exceeding *[insert amount(s) in figures and words]* upon receipt by us of your first demand in writing declaring the Service Provider to be in default under the Contract, without cavil or argument, or you needing to prove or to show grounds or reasons for your demand or the sum specified therein.

This Guarantee shall expire no later than the *[insert number]* day of *[insert month]* *[insert year]*, and any demand for payment under it must be received by us at this office on or before that date. We agree to an extension of this Guarantee for a period as required by the Procuring Agency in response to the Procuring Agency's written request for such extension, such request to be presented to us before the expiry of the Guarantee.

[Signatures of authorized representatives of the bank and the Service Provider]

Form 6: Contract Agreement

Contract Agreement

THIS CONTRACT AGREEMENT made on the [insert number] day of [insert month], [insert year], BETWEEN

1. [insert complete name of Procuring Agency], a [insert description of type of legal entity, for example, an agency of the Ministry of of the Government of Bhutan, or corporation incorporated under the laws of Bhutan] and having its principal place of business at [insert address of Procuring Agency] (hereinafter called “the Procuring Agency”), and
2. [insert name of Service Provider], a corporation incorporated under the laws of [insert: country of Service Provider] and having its principal place of business at [insert: address of Service Provider] (hereinafter called “Service Provider”).

WHEREAS the Procuring Agency invited Bids for hiring of vehicles, viz., [insert brief description of Service] and has accepted a Bid by the Service Provider for hiring of vehicles in the sum of [insert Contract Price in words and figures, expressed in the Contract currency/ies] (hereinafter called “the Contract Price”).

NOW THIS AGREEMENT WITNESSETH AS FOLLOWS:

1. In this Agreement words and expressions shall have the same meanings as are respectively assigned to them in the Conditions of Contract referred to.
2. The following documents shall constitute the Contract between the Procuring Agency and the Service Provider, and each shall be read and construed as an integral part of the Contract, viz.:
 1. This Contract Agreement;
 2. terms and conditions of Contract;
 3. Requirements (including Schedule of Supply and Specifications);
 4. The Service Provider’s Bid and original Price Schedules;
 5. The Procuring Agency’s Notification of Award of Contract;
 6. The form of Performance Security
 7. *[insert here any other document(s) forming part of the Contract]*
3. This Contract shall prevail over all other Contract documents. In the event of any discrepancy or inconsistency within the Contract documents, then the documents shall prevail in the order listed above.

4. In consideration of the payments to be made by the Procuring Agency to the Service Provider as hereinafter mentioned, the Service Provider hereby covenants with the Procuring Agency to provide the hiring of vehicles and to remedy defects therein in conformity in all respects with the provisions of the Contract.
5. The Procuring Agency hereby covenants to pay the Service Provider in consideration of the provision of the Services and the remedying of defects therein, the Contract Price or such other sum as may become payable under the provisions of the Contract at the times and in the manner prescribed by the Contract.

IN WITNESS whereof the parties hereto have caused this Agreement to be executed in accordance with the laws of Bhutan on the day, month and year indicated above.

For and on behalf of the Procuring Agency: For and on behalf of the Service Provider:

[Name, Designation, Signature]

[Name, Designation, Signature]

In the presence of:

[Name, Designation, Signature]

[Name, Designation, Signature]

Section 4: Terms and Conditions of Contract

1. The scope of service hereinafter may only be varied with the written agreement of the procuring agency and no terms and conditions put forward at any time by the service provider shall form any part of the Contract.
2. The Service Provider shall not have the right to revise any rates offered in the bid without obtaining prior written approval from the Procuring Agency during the contract period. Any unapproved rate revisions shall be deemed a breach of contract.
3. The Service Provider shall strictly adhere to the timely delivery of all services as outlined in the contract, ensuring that all deadlines and service requirements are met without delay.
4. The quoted rates of the Service Provider shall be applicable only upon receipt of a valid movement authorization approved by the Procuring Agency, or with explicit permission granted by the designated officials on duty. Services rendered without such authorization shall not be subject to the agreed rates and may not be eligible for payment.
5. The quoted rates shall be deemed inclusive of all loading and unloading charges. No additional payment shall be made under this head during the execution of the contract.
6. The Service Provider shall be fully responsible for ensuring that any vehicle provided for hire is maintained in good working condition at all times. The vehicle must be roadworthy, clean, and compliant with all relevant safety and regulatory requirements throughout the duration of the contract.
7. The Service Provider shall deploy experienced and trained personnel as necessary to ensure the efficient and uninterrupted delivery of services in accordance with the terms and conditions of the contract.
8. The Service Provider shall ensure that the designated driver assigned for the hired vehicle possesses a valid driving license and all other required documents, and is able to produce them at any time during the hiring period upon request by the Procuring Agency or relevant authorities.
9. In the event the successful Service Provider fails to provide the required transportation services within the stipulated time, the Procuring Agency reserves the right to obtain the services from an alternative provider. Any additional cost

incurred being the difference between the quoted rate and the prevailing market rate shall be recovered from the Performance Security furnished by the defaulting Service Provider.

10. Payment of the Invoice shall be arranged by the Procuring Agency, within twenty-five (25) days upon submission of the original Invoice and TPN number, against the actual services provided.
11. The Service Provider shall be liable for the payment of the applicable Tax Deducted at Source (TDS) on all services rendered to the Procuring Agency, in accordance with the relevant tax regulations.
12. The procuring agency may, by written notice, terminate the Contract in whole or in part at any time for its convenience:
 1. if the service provider fails to perform any other Scope of services specified in the contract.
 2. if the service provider fails to depute the vehicle when required by the procuring agency, or
 3. if the service provider fails to perform any other obligation(s) under the contract, or
 4. if the Service provider does not take any remedial action within a period of (7) seven calendar days after receipt of a notice of default from the procuring agency specifying the nature of the default(s), or
 5. if the service provider, in the judgment of the Procuring agency, has engaged in any corrupt or fraudulent practices in competing for or in executing the tasks under this Purchase Order.
13. Any other additional requirement: [*The procuring agency may specify any other additional requirements*]