



འོང་འབབ་དང་ཅ་དམ་ལས་ཁུངས།
དངུལ་རྩིས་རྒྱན་ཁག།

DEPARTMENT OF REVENUE & CUSTOMS
MINISTRY OF FINANCE
THIMPHU



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PUBLIC NOTIFICATION

The Department of Revenue & Customs has adopted “Zero Contact” Customs clearance procedures from the designated areas in the wake of COVID-19 pandemic. While the facilitation and timely clearance of goods remain one of the main objectives of the Customs administrations, it is often being hindered by the following:

1. Some importers/exporters do not have their authorized clearing agent(s) to process and complete clearance documentation in the designated Customs area, leading to misplacement of documents and delay the release of goods.
2. Importers or their representative(s) not arriving to Customs area on time to take the delivery of their import consignment. There are instances of foreign vehicles having required to wait for several days in the Customs area, leading to the traffic congestion in the Customs area, especially at the Mini Dry Port at Phuentsholing.

Therefore, the Department of Revenue & Customs would like to notify all the importers and exporters to have your own authorized clearing agent(s) and ensure that import consignment(s) is/are taken delivery on time. Failing to take the delivery of import consignment within 48 hours from the time of entry into Customs area shall lead to seizure of the consignment by the Customs administrations.

Department of Revenue and Customs, MoF