

I No	Description	Queries	Reference	Clarification
1	System Security	How will the consultant provide physical security?	TOR page 71 (5.2)	This pertains to consulting firm who will also maintain the software in the Government Data Center
2	The abbreviation from page 83 to 85	What Meaning of M and D	TOR page 83	M: mandatory requirements D: Desirable requirement. However, the TOR reflects all mandatory requirements.
3	CMC under Warranty	Will this be paid to the consultant be paid?	TOR page 85, section 7.10ii	The minor changes under the warranty will not be paid to the consultant. However if the changes are major as specified in the TOR, the consulting firm will have to propose a Change Request Contract(CRC)
4	AMC Support	Fix bug once notified in any media - Must be a specific mode of communication, can we suggest this?	TOR page 88 7.11i	Media: means through email
5	Operational Acceptance Testing	Piloting will continue until satisfied -We would suggest that there should be a timeline/limit?	TOR page 89 (c)	Piloting for core function will be 6 months and piloting of non-core function will 2 months.
6	Training Methodology	How many IT members has to be trained?	TOR page 98 (1)(3)	Tentative 10 IT members.
7	Online Support	How is the hardware and Network guides the responsibility of the CMS consultant when it is planned to be hosted in a preset environment at GDC.	TOR Page 86 (7.9)	GDC will provide space to host e CMS however it is the responsibility of the consulting firm to install and configure the system (i.e VM, load balancer, etc)
8	Agile Scrum Methodology	Does every release has to go through the staging server	TOR Page 82 (7)	yes

9	Agile Scrum Methodology	How long does a release has to be in the staging server	TOR Page 82 (7)	It will depend on the completion of the core and non-core functions.
10	"Work in hand": The consulting firm should not have more than one project of similar or bigger size project in hand at the time of bidding.	1. Will this implement for the similar project related to system/software only or will it implement to huge project like supply and networking too?. 2. If work in hand is consider, do it apply for both firms (i.e lead firm and sub-consultant/consortium) or it apply only for the lead firm from the bidding side?		1. yes it will apply to all IT projects operated by the same consulting firm  2. yes
11	The EOI stipulates USD 60,000 turnover in the last three years.	Does this apply to individual firms or as a whole for the JV to execute the project?		The turnover requirement should be satisfied by the JV, in total. This is because the requirement in total has to be satisfied whether it's a single entity or a JV of one or more. Which means that if one of the JV members satisfies the full requirement, then that requirement is deemed to have been satisfied by the JV.
12	JV needs to be signed among participants,	if it can be a in principle agreement agreed by e-mail as signing and circulating the copy among three firms		On intent to form JV, email circulation may not be sufficient—because of potential issue on validity of such email circulation. Instead I would suggest that once a common JV agreement document is made, each party signs it at its respective signature place, and all of those documents should be uploaded.

